



南 华 小 学

NAN HUA PRIMARY SCHOOL

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Annex A - Instructional Guide

Step 1 – SingPass Registration and 2FA Setup

SingPass 2-Step Verification (2FA) is required for on-boarding. If you have not registered for a SingPass or have not set up the 2FA, please visit the SingPass website (<https://www.singpass.gov.sg>), or scan the QR codes below to do so. Should you require further assistance, please contact SingPass Helpdesk at 6643-0555.

SingPass Registration	2FA Activation
	

Step 2 – Download Parents Gateway Mobile App

- a. Open the Apple App Store or Google Play Store app on your mobile phone.
- b. Search for the 'Parents Gateway' mobile app, or scan the QR code below.

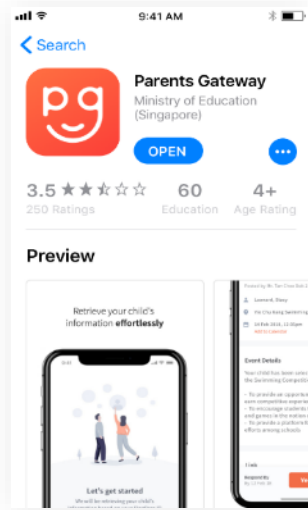


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- c. Download and install the app onto your phone.
- d. Enable '**Allow Notifications**' to receive push notifications.

Note: Supported OS Versions - **Android 6.0 or later & iOS 9.1 or later**

Step 3 – One-Time On-boarding

1. Tap on “Log in with SingPass”



2. Log in with your SingPass (2FA)



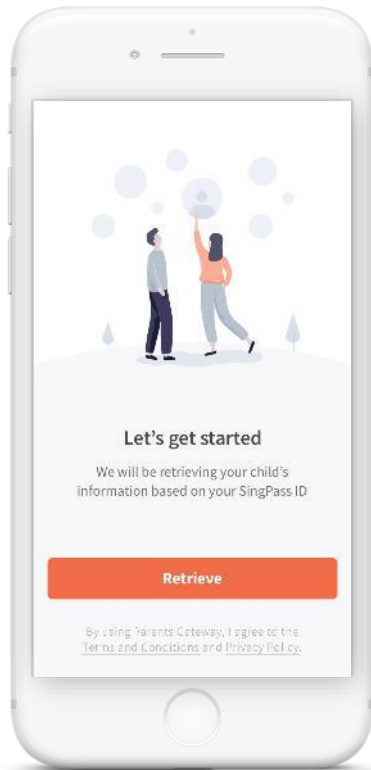


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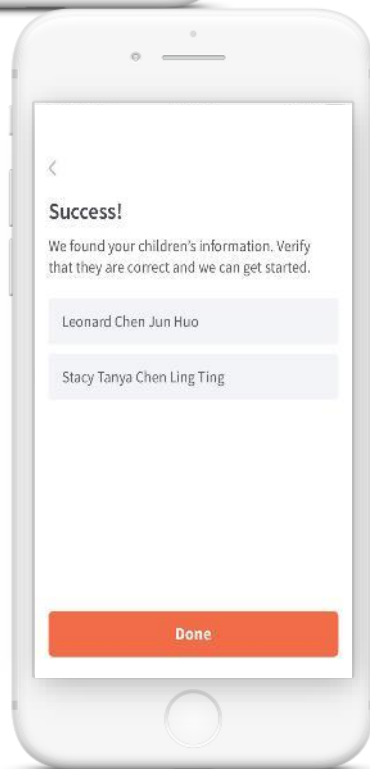
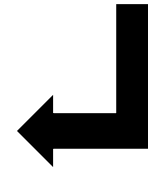
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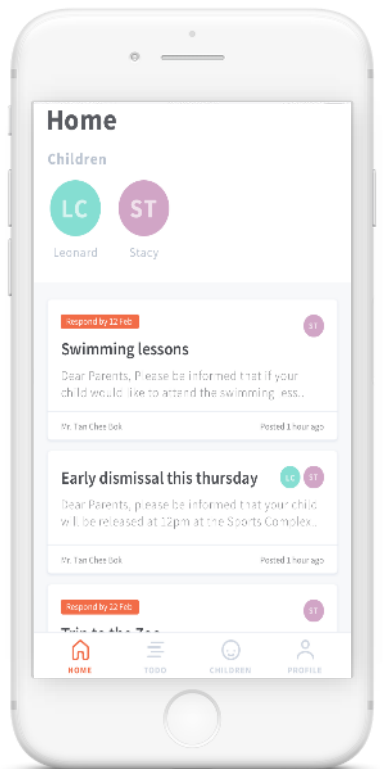
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3. Tap on "Retrieve"
to retrieve your
child(ren)'s
information



4. Tap on "Done"
to complete on-
boarding



5. You should see your
child(ren)'s school
announcements and
activities (if any)